

Member Newsletter

January 2020

**Rates are low -
Consolidate Your Debts**



Dubois*Pike
FEDERAL CREDIT UNION

Debt Happens!

Dig out from high interest debt with Dubois-Pike FCU.



We're here to help! Speak to a loan officer to do a credit review. We may be able to find you better rates or terms and help you lower your monthly payments.

Get a \$25 Gift Card: If we are not able to lower your monthly payments, we will give you a \$25 Visa gift card*.

* Terms: \$25 Visa gift card offer ends Feb 29, 2020. Rates and approved loan amount are based on an evaluation of credit history and are subject to our underwriting criteria.



\$3000 IN COLLEGE SCHOLARSHIPS

We invite local high school seniors to apply for our Dubois-Pike FCU Scholarships. We are awarding a total of \$3000 to local high school seniors with five awards of \$600 each. Please see your school guidance counselor and complete an application before April 1, 2020 for consideration. Applicants must be a high school senior in Dubois or Pike counties and a member of Dubois-Pike FCU.



ANNUAL MEETING:

Please join us at our Annual Membership Meeting. It will be held on Wednesday, February 12, 2020 at the Huntingburg Event Center. Doors open at 3:30pm, with the meeting to begin at 4:30pm. Free food and prizes for everyone.



COMING SOON!

We have an RV loan special starting Feb 20, 2020 - Stay tuned! Details will be posted in branch and online at duboispikfcu.org.

Need to know info:

Contact Information:

Dubois-Pike Federal Credit Union
650 W. 2nd Street
P.O. Box 841
Jasper, IN 47547-0841
Phone: 812-634-9278
Fax: 812-481-1606
NMLS #695858

Lobby & Drive-up Hours

Monday-Thursday: 8:30AM – 5:00PM
Friday: 8:30AM – 5:30PM
Saturday: 8:30AM – 12:00PM
(Loans and new accounts by appointment only on Saturdays)

Routing Number:

283977905

Lost/Stolen Visa Debit Card:

800-523-4175

Lost/Stolen Visa Credit Card:

800-449-7728

NEW HOURS:

In our last member survey you asked for earlier office hours. We are adjusting our hours to open our branch at 8:30am. This change will become effective Jan 1, 2020.
Monday – Thursday: 8:30AM – 5:00PM
Friday: 8:30AM – 5:30PM
Saturday: 8:30AM – 12:00PM

FEE SCHEDULE: Our fee schedule has been updated. For a current copy, please visit duboispikfcu.org (under "services") or in our branch lobby.

CHRISTMAS CLUB: A Christmas Club is a savings account to help you save for Christmas with one annual withdrawal in October of each year. Beginning January 1, 2020, a \$3 fee may be applied if you withdraw funds at any other time. We offer other savings accounts with no withdrawal fee if that better suits your needs.



UPCOMING CLOSING DATES:

Wed, Jan 1, New Year's Day	CLOSED
Mon, Jan 20, MLK Day	CLOSED
Mon, Feb 17, President's Day	CLOSED
Fri, April 10, Good Friday	OPEN 8:30am-1pm

CURRENT RATES:

You can view our current rates in branch or online at duboispik.org. From the homepage, click on "Account Types", then select "Current Share Rates"

OUR STAFF IS HERE TO HELP!

Annette - Member Service, Share Certificates
Deb - Member Services, Share Certificates, Pre-Paid Cards
Donna - Member Service
Meredith - Member Service
Lauren - Member Service
Kendra - Member Service
Michala - Member Service, Credit Cards, Loan Processing
Lisa - ATM/Debit Cards, Pre-Paid cards, IRA, Title/Insurance
Mike - Item Processing
Jordan - Loan Officer, Mortgage Processor, Credit Cards
Duane - Lending / Finance Manager
Rose - CEO

Additional Services:

- Savings and Share Draft (Checking) Accounts
- Visa Credit Cards
- Mortgage and Home Equity Loans
- Personal Loans
- Auto, RV and Boat Loans
- Direct Deposit & Payroll Deduction
- Wire Transfers
- Notary Services – FREE for members!
- Share Certificate
- Club Accounts
- Prepaid Cards: Travel and Gift Cards available
- And more!

Reminder: Late payment fees will be imposed on loans more than 20 days late.

Need to Reorder Checks?

Call us to get the best price.

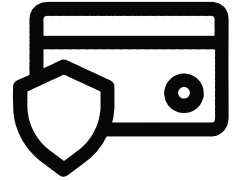
Like us on Facebook!

Don't forget to like us on Facebook and leave us a review on Google. We love to hear your feedback and suggestions.



SET UP CARD ALERTS

Help fight fraud. Sign up for text and email alerts to get notices when your card is used. Sign up for Debit and Credit Card alerts at DuboisPike.org.



PERSON TO PERSON PAYMENT:

Are you looking for an easy and FREE way to transfer money to other people? You can do that thru online banking within Billpay. Launch Billpay and select "Pay a Person". You will see 3 options to send money. If you are not currently signed up for our free Billpay service in online banking - let us know. We'll help you get set up

WHO IS YOUR ACCOUNT JOINT OWNER OR BENEFICIARY?

Have your circumstances changed? Now is a good time to make sure you have the right beneficiary or joint owner listed in your account. Need to make a change or confirm your current settings? Give us a call to check your settings. If you need to make a change, you will need to come into the branch.



SKIP YOUR NEXT LOAN PAYMENT

Running short on cash? Our Skip A Pay Program allows for members to skip one-month's loan payment.* There is a \$25 fee to skip a loan payment. You can fill out the request form online at duboispik.org or stop by the branch anytime.

*All loans must be in good standing at the time of the request. Not available on all loans. One skip payment is permitted per calendar year. Members must schedule a Skip-a-Payment in advance.

DOWNLOAD OUR MOBILE APP

Dubois Pike FCU has a Mobile App to help members have 24/7 account access at their fingertips!



Search for "ptApp" or "Perfect Teller":



Once you install and open the app follow the on screen prompts.

1. Enter our Credit Union ID: 2080520805
2. Enter your account number and password
3. Answer authentication questions and pin number for your account (different than Debit Card PIN). If you do not remember your account pin number, please call us for assistance at 812-634-9278.