

Dubois-Pike Federal Credit Union
Electronic Alerts (eAlerts) Consent Agreement and Disclosure

Please read this information carefully and print and/or retain a copy for your records.

This agreement is between Dubois-Pike Federal Credit Union (hereinafter referred to as “we, us, our, or DPFCU”), and each participating member of DPFCU’s eAlert program, together with any person who is authorized by a member to use or access this service (hereinafter referred to as “you, your or yours”).

Delivery: eAlerts are sent to the designated email address(es) you specify upon enrolling in the service or in special cases the email address entered upon opting in for electronic statements and notices. The email addresses you specify may be changed at any time. If you change email services or mobile providers, it is your responsibility to change your alert delivery preferences by modifying your eAlerts settings from within DPFCU online banking. If you are unable or unsure how to modify your preferences, you may contact the credit union at 812-634-9278.

Content: You acknowledge that eAlerts sent may contain sensitive or personal information. Internet email is neither encrypted nor necessarily private. DPFCU eAlerts will not disclose your account number unless you type one in as an account “nickname” which is highly discouraged. DPFCU will not solicit information from you such as name, address, social security number, mother’s maiden name, bank account info, password info, etc. via email.

Disclaimer: DPFCU is not responsible for alerts that are undelivered, lost, or misdirected due to reasons that include: incorrect, invalid email address(es), or messaging accounts that are over-quota, suspended, cancelled, or non-existent; delivery failures due to service interruption, including the sender’s or the receiver’s messaging carrier (“ISP”) being unavailable or the eAlert service being offline; factors outside of the reasonable control of DPFCU. The eAlerts service is generally available 24 hours a day, seven days a week. However, service may be unavailable from time to time for routine software and hardware maintenance or due to unscheduled down time. You agree that DPFCU alerts are neither your sole nor primary source of account information. DPFCU eAlerts are provided as a free, optional service for your convenience. We will not be held liable for fees charged to your account, non-sufficient funds situations, returned items, or other damages allegedly due to an alert or lack thereof. You understand, also, that DPFCU is not liable for any third-party fees, other legal liability or any other issues or liabilities arising from eAlerts being sent to an invalid or inactive email address that you have provided.

Authorization Consent: By agreeing to the terms and conditions of this consent, you represent that you are authorized to enter into this consent agreement for all persons who own or are authorized to access any of your accounts, and that such persons will be bound by the terms of this agreement.

E-mail Communications: You acknowledge and agree that the Internet is considered inherently insecure. Therefore, you agree that we have no liability to you whatsoever for any loss, claim or damages arising or in any way related to our response(s) to any email or other electronic communication that we, in good faith, believe you have submitted to us. We have no duty to investigate the validity or to verify any email or other electronic communication; and may respond to any email at either the address provided with the communication, the e-mail address that we have on file, or any other application or written communication actually received by us. Although we have no obligation to do so, we reserve the right to require authentication of emails or electronic communications. The decision to require authentication is at the sole discretion of DPFCU. We will have no obligation, liability or responsibility to you or any other

person or company if we do not act upon or follow any instruction to us if a communication cannot be authenticated to our satisfaction.

Governing Law: This agreement, including the validity of any signatures or consents, any claim or disputes arising hereunder shall be construed in accordance with and governed by the Laws of the State of Indiana. I have read and agree to the terms of the Electronic Alerts (eAlerts) Consent Agreement and Disclosure and I would like to receive eAlerts.