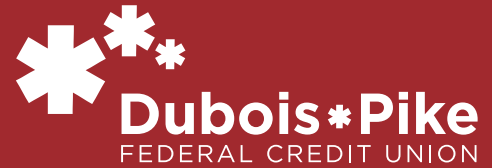


Member Newsletter

JULY 2021

WE ARE UPGRADING!



We are upgrading! This will affect the availability of banking services during the weekend of Saturday, July 31 - Monday, August 2, 2021.

Coming soon!

- ✔ **New Mobile App / Online Banking**
- ✔ **Remote Deposit:**
Deposit checks with your phone!
- ✔ **Account Alerts**
- ✔ **Remote Control Debit Card:**
Turn Your Debit Card on and off
- ✔ **Transfer Funds:**
Move funds between accounts
- ✔ **Manage Loans:** Apply for & manage loans in our mobile app!



Contact Information:
 Dubois-Pike Federal Credit Union
 650 W. 2nd Street • P.O. Box 841
 Jasper, IN 47547-0841
 Phone: 812-634-9278
 Fax: 812-481-1606
 NMLS #695858

Lobby & Drive-up Hours
 Monday-Thursday: 8:30AM – 5:00PM
 Friday: 8:30AM – 5:30PM
 Saturday: 8:30AM – 12:00PM
 (Loans and new accounts by appointment only on Saturdays)

Routing Number:
 283977905
Lost/Stolen Visa Debit Card:
 800-523-4175
Lost/Stolen Visa Credit Card:
 800-449-7728

Our credit union will be CLOSED and online banking will be OFFLINE beginning at 5:00 pm Friday, July 30, 2021 through 8:30 am Monday, August 2, 2021 as we finalize the conversion process.

	Friday July 30, 2021	Saturday July 31, 2021	Sunday Aug 1, 2021	Monday Aug 2, 2021
Branch & Drive Thru	Open as Normal	Closed	Closed	Open as Normal
Special Phone Hours 812-634-9278	Open as normal	Phone Avail 8:30am-12pm	Offline	Open as normal
Online Banking	Available until 5pm	Offline	Offline	Online at 8:30am
Mobile Banking	Available until 5pm	Offline	Offline	Online at 8:30am
Online Bill Pay	Available until 5pm	Offline	Offline	Available at 8:30am
ATM Networks	\$255 daily limit (3:00PM to 3:00PM daily)	\$255 daily limit (3:00PM to 3:00PM daily)	\$255 daily limit (3:00PM to 3:00PM daily)	Normal usage available after 10:00am
Debit Card	\$750 daily limit (3:00PM to 3:00PM daily)	\$750 daily limit (3:00PM to 3:00PM daily)	\$750 daily limit (3:00PM to 3:00PM daily)	Normal usage available after 10:00am
DPFCU Visa Credit Card	No impact. Use as normal.	No impact. Use as normal.	No impact. Use as normal.	No impact. Use as normal.
Online Loan Applications	No impact. Use as normal.	Available - but no response until 8/2/2021	Available - but no response until 8/2/2021	Available
Website	Available	Available	Available	Available

UPCOMING CLOSING DATES:

Monday, July 5* Independence Day Observed CLOSED
Saturday, July 31 Upgrades CLOSED
Monday, September 6, Labor Day CLOSED
**Observed*

CURRENT RATES:

You can view our current rates in branch or online at duboispik.org. From the homepage, click on "Account Types", then select "Current Share Rates"

OUR STAFF IS HERE TO HELP!

Donna, Member Service
Lauren, Member Service
Michael W., Member Service
Bella, Member Service
Annette, Member Service Supervisor
Mike, Item Processing, Share Certificates
Michala, Accounting Manager, Operations Assistant
Lisa, ATM/Debit Cards, Pre-Paid cards, IRA
Jordan, Loan Officer, Mortgage Processor, Credit Cards
Deann, Admin Assistant
Duane, Lending / Finance Manager
Rose, CEO

2021 HIGH SCHOOL SCHOLARSHIPS:

Dubois Pike awards a scholarship to one senior at each high school in Dubois and Pike counties.

2021 High School Scholarship Winners

Jasper High School – Josephine C. Yarbrough
Forest Park High School – Lauren M. Troesch
Southridge High School – Michael L. Will
Northeast Dubois High School – Olivia F. Rasche
Pike Central High School – Connor G. Young

TEACHER SCHOLARSHIP:

We are happy to be bringing back our Teacher Classroom Scholarship again this year! Watch our website and Facebook page in August for information on our 3rd Annual Teacher Scholarship.

ACCOUNT VERIFICATION:

Our Supervisory Committee is conducting an audit of our records. Please notify them directly of any discrepancies on your account at:

Dubois-Pike FCU Supervisory Committee
P.O. Box 93
Ferdinand, IN 47532
Phone: 812-367-1065 or 812-639-1462

Online Banking Upgrade Notice:

We are excited to announce that we are converting to a new core processing system from Friday, July 30th through Monday, August 2nd. We will be closed on Saturday, July 31st. With this upgrade we will be bringing you the latest secure technology, a brand new mobile app, brand new online banking, the ability to make mobile deposits and more!

Our upgrade will be complete the morning of Aug 2, 2021.

- Online Banking will have a new look and new functionality.
- Mobile App: You will need to install our new version of the mobile app, available in app stores August 2, 2021.
- Bank Statements: All new bank statements will be available in the new online banking tool. Statements prior to that date can either be (1) downloaded from the old banking tool until Dec 31, 2021 or (2) requested in branch from our archive files.

How to log into the new online banking :

Beginning Aug 2, 2021 you will need to log in the first time from a browser at duboispik.org using the PRIMARY Account holder information.

- Username: Your member account number
- Password: Last 4 digits of your SSN + first two letters of your last name in CAPS
- Example : Jane Doe's password would be: ####DO
- Example: John Smith's password would be: ####SM
- Once you log in, you will be prompted to create a new username and password.
- You will then be asked to select a security image.

Stay up to date: We are looking forward to the new changes, and we hope you are too. If you have any questions, we encourage you to visit our website at duboispik.org which has the latest information or contact us at 812-634-9278.

Updates and notices will also be shared on our Facebook page.



NEW MOBILE APP COMING!

Our new mobile app for online banking will be available on Aug 2, 2021. You can find it by searching for Dubois-Pike Federal Credit Union or find the links on duboispik.org. This new app will replace Perfect Teller.



Technology upgrades are coming! New Online banking and mobile app launching Aug 2, 2021. Online Banking and Billpay will be unavailable from Friday, July 30, 2021, 5:00pm thru Monday, August 2, 2021, 8:30am.

Please visit duboispik.org for the latest updates.

All members will receive printed statements for June and July. **Please keep these for your records as they will be unavailable online after our upgrades.**

