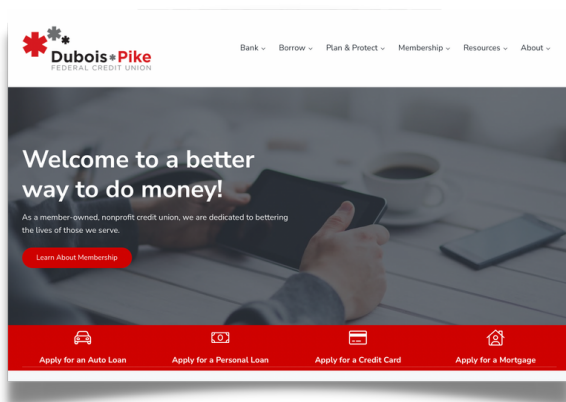


## Member Newsletter | April 2023

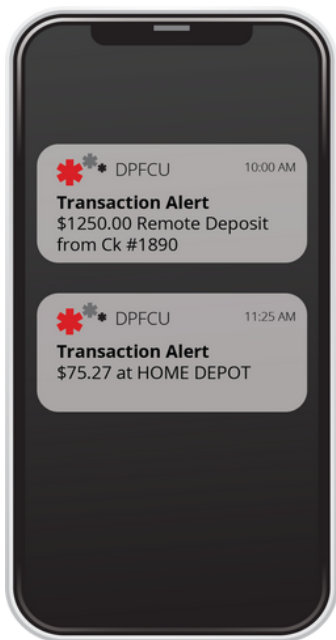
### *Our New Website is live!*

We have launched a brand new website! The new site is easier to navigate with online loan applications!

To view go to:  
**duboispike.org**



## INSTANT ACCOUNT ALERTS



Stay on top of your account with transaction alerts, account balances, loan reminders and more.

- Launch the mobile app
- Click on "Menu"
- Scroll to "Services" and click on "Notifications"
- Click on "Enable Notifications". Choose parameters, such as balance alerts, transaction alerts, etc

**Did you know?** Video tutorials are on our website! [duboispike.org/digital-banking](https://duboispike.org/digital-banking)

## Member Reviews:



What a great group of people to work with. All questions were answered in a timely manner and service is always a 5 Star.... always greeted with a smile 😊.

Susan S.

Best place to do business, great customer service and great rates!  
Jonah K.

Friendly staff, easy to get loan , has to be the best bank I've ever had!  
Rick C.

The staff was incredibly friendly and helpful to get me everything I needed in a timely manner. I love banking with DPFCU.  
Makenzie W.

## How to leave a review:



Leave us a review on Google Maps



Leave us a review on Facebook

**Your feedback helps!**



## UPCOMING CLOSING DATES:

Friday, April 7th - Good Friday (Open 8:30am - 1:00pm)

Monday, May 29th - Memorial Day - Closed

Tuesday, July 4th - Independence Day - Closed

## CURRENT SHARE & LOAN RATES

You can view our current rates in branch or online at [duboispike.org](http://duboispike.org). From the homepage, hover over "Resources" then select "Current Share Rates" OR "Current Loan Rates"

## OUR STAFF IS HERE TO HELP!

Mackenzie- Intern/Member Service

Shelby - Member Service

Shari - Member Service

Robin - Member Service

Mindy - Member Service/Lending Clerk

Annette - Member Service Supervisor

Lisa - ATM/Debit Cards, Pre-Paid cards, IRA's

Jordan - Loan Officer, Mortgages

Lauren - Item Processing, Share Certificates, Credit Cards

Deann - Admin Assistant

Duane - Lending / Finance Manager

Rose - CEO

## CONTACT INFORMATION

Dubois-Pike Federal Credit Union

650 W. 2nd Street

P.O. Box 841 Jasper, IN 47547-0841

Phone: 812-634-9278 | Fax: 812-481-1606

## Lobby & Drive-Thru Hours

Monday-Thursday: 8:30AM - 5:00PM

Friday: 8:30AM - 5:30PM

Saturday: 8:30AM - 12:00PM

\*Drive-thru only (Loans and new accounts by appointment only on Saturdays).

## Routing Number: 283977905

Lost/Stolen Visa Debit Card: 800-523-4175

Lost/Stolen Visa Credit Card: 800-449-7728

*Membership: Your family can join!*

Let your family in on a good thing: **Membership with DPFCU**. From exceptional member service, great loan rates, and 24/7 account access to our products and services, we are more than a credit union - we are here to help you gain a financial advantage. **And the best part is, you get to share it. Tell your family members they're eligible today!**

## PRE-PAID GIFT & TRAVEL CARDS:



Available for purchase: \$6.00 fee.

**Gift Cards:** Come in a variety of styles from birthdays, weddings and graduations. The gift card load limits are \$10.00 to \$1000.00. Not reloadable.

**Travel Cards:** Great option when traveling within US or abroad. Load limits are \$100.00 to \$5000.00. Reloadable with a \$4.00 fee.

# Share Certificates

**Rates are on the rise: Open a share certificate with us!**

We offer several different terms to meet your needs - from 6 months all the way up to 60 months. \$1,000 minimum. Jumbo rates are also available upon request.

Visit [duboispike.org](http://duboispike.org) to view our rates:

Hover over the "Resources Tab" and then click on "Current Share Rates"

APY= Annual Percentage Yield. APR= Annual Percentage Rate. A minimum deposit of \$1,000 is required to open the certificate. Fees may reduce earnings. Rates and terms subject to change without notice. Penalty for early withdrawal on all certificates.

